



BC Association of  
Healthcare Auxiliaries

# Membership Survey

Member Engagement Initiative

April 2019

Hello Members!

The BC Association of Healthcare Auxiliaries (BCAHA) wants to work closely with members to ensure it is delivering the resources, education and connections that will help auxiliaries thrive into the future. We are asking all local auxiliary members to participate in this survey so that we can obtain a broad understanding of experiences and ideas for the future.

The survey is being administered by MNP<sub>LLP</sub>, a national consulting firm whose B.C. team is working with the BCAHA to conduct membership engagement. The survey is available for completion online, however paper copies are being provided where necessary for those members who do not have access to a computer or are not comfortable completing an online survey.

The online survey will be available until **October 31, 2019 PST**. If you are completing a paper copy of the survey, it needs to be received by BCAHA by this date in order to be included in the results. It will take between 10 to 15 minutes to complete, depending on how much of the survey you choose to answer. Please feel free to select “Don’t Know” or “Neutral” for any questions you are unsure about.

Please complete the survey only once.

In addition to the survey, your local auxiliary will be meeting to have further dialogue as a group about the role and value of the BCAHA to your auxiliary’s success. Area Directors will be facilitating these local meetings and will communicate further details with you directly.

Thank you for taking the time to help the BCAHA understand how we can enable your success! Your experiences as much as your opinions are very important to us!

# BC Association of Healthcare Auxiliaries

## Membership Survey

*If you have already completed the survey using the online format, thank you! If you do not have access to a computer to complete the survey online, please complete this paper copy and ensure it is returned to the BC Association of Healthcare Auxiliaries.*

### Understanding the Respondent

**\*I am a...**

*Please select all that apply.*

- Board Member
- Area Director
- A member of a local auxiliary

**In which area are you located?**

*Check the box that applies.*

- North West
- North East
- Kootenay Boundary
- East Kootenay
- Okanagan Mainline
- Fraser Valley
- Lower Mainland
- Vancouver Island

### Increased Membership

Please rate your level of agreement with each statement (check the box that most closely applies):

Do you agree that:	Strongly Agree	Somewhat Agree	Neutral/ Don't Know	Disagree	Strongly Disagree
I see the benefits in my auxiliary being a member of BCAHA.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being part of the BCAHA helps me feel connected to other auxiliaries.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being part of the BCAHA helps motivate me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My auxiliary is well informed of the activities of other auxiliaries throughout the province.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My auxiliary is taking creative steps to address our volunteer needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My auxiliary needs BCAHA's help in finding and keeping new volunteers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My local health authority assists with finding and keeping new volunteers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Enhanced Service

Please rate your level of agreement with each statement (check the box that most closely applies):

Do you agree that:	Strongly Agree	Somewhat Agree	Neutral/ Don't Know	Disagree	Strongly Disagree
BCAHA's education sessions at area and provincial BCAHA conferences have helped me gain knowledge I need to contribute to my auxiliary.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you agree that:	Strongly Agree	Somewhat Agree	Neutral/ Don't Know	Disagree	Strongly Disagree
Education sessions outside of BCAHA conferences would be helpful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BCAHA effectively spreads knowledge about auxiliary successes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regular visits from the BCAHA executive are important to my auxiliary.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I like that BCAHA recognizes the efforts and achievements of auxiliaries.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conferences are a meaningful part of being a BCAHA member.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My auxiliary needs help understanding new fundraising approaches and strategies.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Awareness

Please rate your level of agreement with each statement (check the box that most closely applies):

Do you agree that:	Strongly Agree	Somewhat Agree	Neutral/ Don't Know	Disagree	Strongly Disagree
Instead of an annual Provincial Conference, BCAHA should hold a Provincial Conference every two years.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It is important that BCAHA builds awareness of the value auxiliaries across the province.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have used the updated BCAHA website to obtain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you agree that:	Strongly Agree	Somewhat Agree	Neutral/ Don't Know	Disagree	Strongly Disagree
<b>information or education materials.</b>					
<b>The updated BCAHA website is helping my auxiliary stay connected.</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>My auxiliary is engaging our community online.</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>I would like to learn how to use online tools to connect with other auxiliaries.</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Thank you for taking the time to complete the survey!**