



Supporting Excellent Care



CARE ■ COMPASSION ■ RESPECT

2013 ■ 2014 BC ANNUAL REPORT



2014 BCAHA Directors: Front row, left to right: Tim Sader, Editor Auxiliary Action; Dianne Kienitz (East Kootenay); Lorraine Hansen (Lower Mainland); Pat Parent (Treasurer); Karen Houlden (Fraser Valley); Marg Petrick (Northwest); Darryl Smolik (Kootenay Boundary); Jacquie Hall (Okanagan Mainline); Lynda Avis (Vancouver Island); Sandy Zeznik (Marketing, Communications & Youth Engagement); Helen Carkner (Executive Director). Centre, seated: Margaret Dawson (Past President); Valerie Tribes (President); Pat Walker (Vice President). Inset: Edna Oryshchuk (Northeast.)

MISSION

BCAHA is a member driven organization dedicated to strengthening auxiliaries through education, information and support.

VISION

Enhancing health care for British Columbians through volunteerism and community involvement.

VALUES

- Care, compassion and respect
- Accountability
- Open and honest communication
- Recognition of volunteer contributions

A Message from Our President

An organization's annual report serves several purposes: it provides time to reflect on the activities and successes of the past year; it gives an opportunity to look ahead to the future; and it offers members of the organization and key stakeholders a glimpse into the workings of the organization. I welcome this opportunity to share with you my perspective on a busy and enlightening 2013.

As your president, I appreciated the enthusiasm and interest shown by delegates to our annual conference and Annual General Meeting, held in Victoria in April, 2013. Following the AGM, the Executive met in May to build plans focused on the needs of our member auxiliaries, who contribute millions of dollars and thousands of hours to healthcare across the province. Every member of each auxiliary is valued, and I commend each of you for the support and commitment you bring to your local auxiliary.

Our October mid-term Board meetings provided orientation for new members, and an opportunity to establish committees for the ongoing work of the Board, including: Executive; Conference & Education; Finance & Revenue Development; Marketing; Communication & Youth; Areas; and a Tribute Fund committee, responsible for overseeing the Tribute Fund and the annual BCAHA bursary award.

Your Executive has been hard at work this past year. Treasurer Pat Parent developed new statistic forms, and oversaw a successful raffle to bring in revenue for BCAHA operations. We are grateful to the member auxiliaries who sold raffle tickets with such enthusiasm, and to Pat for ably managing the control and ratification of tickets. Area Chair Margaret Dawson has regularly connected with and supported the Area Representatives, and has developed a number of new procedures, including one to guide the Silent Auction at our conference. Vice President Pat Walker has focused on conference matters, ably assisted by the enthusiastic Kelowna conference committee, including members from several auxiliaries connected to Kelowna General Hospital. We are sure their efforts will result in an informative and entertaining conference. Director of Marketing, Communication and Youth Engagement Sandy Zeznik has been focused on the conference photo contest; supporting the work of Tim Sader, our newsletter Editor; and youth activities, including planning for the 2015 Youth Volunteer conference. An important initiative of the Executive Committee is the BCAHA Strategic Plan, and we have scheduled a strategic planning session for the Mid Term meetings in October, 2014. Our new Executive Director Helen Carkner has been busy assimilating all the responsibilities that come with that position, supporting and assisting myself and other members of the board. Her skills in communication, and her background with Fraser Health have strengthened our contacts with the health authorities, and will ensure a strong Case for Support to be submitted to them in 2015.

The ongoing financial support of the health authorities, as well as the Health Employers Association of BC which has allocated office space to BCAHA for over 25 years, are key factors in keeping our operating costs manageable. Your Board constantly strives to reduce costs while supporting and serving our members, for example strengthening the BCAHA website as we promote the use of technology for cost-effective communication and education. In fact, technology has enabled us to eliminate an Executive meeting in January, while still staying connected and on track with our plans and responsibilities.

My task, as I see it, is to maintain the momentum the Board has attained over the past few years. The enthusiasm and support of the Executive Members and Area Representatives, and the advice and support provided by our Executive Director will keep me headed in the right direction with this considerable task. It has been my privilege to be your President for these past months; I welcome your feedback to assist our Board in keeping our organization effective and valued by our members.

Sincerely,

Valerie Tribes

President, BCAHA



Valerie Tribes
President

Charting the Course

BCAHA's 2013 conference and Annual General Meeting

The 'fascimators' tell the tale: Auxilians who gathered at the Fairmont Empress Hotel and Victoria Conference Centre last April were not afraid to combine elegance, playfulness and professionalism, all in the cause of networking, shared learning experiences and mutual mentorship.

BCAHA's patron, the Honourable Judith Guichon, OBC, Lieutenant Governor of BC launched the conference with remarks clearly indicating she understands and values the accomplishments of Auxilians across the province: "You have an incredible record of volunteering and giving back to your community. You folks are the living example of how to make your communities a rich place to live in."

Next, keynote speaker Commander Barbara Clerihue spoke compellingly of her experiences as a woman supporting the Canadian peace agenda as a naval officer. Following the 2013 Annual General Meeting and Election of Officers, delegates embarked on a full and informative program on topics including: enhancing the use of digital photography; strengthening website content; those all-important

gift shops and thrift shops; maximizing social media; strengthening leadership skills; the recruitment and management of volunteers; and attracting more young people into healthcare volunteerism.

As Debra Camilleri, Second Vice President of the Kelowna Auxiliary remarked, "This was my first time at a BCAHA conference and I found it inspiring how many people attended, and their dedication to volunteering and raising money for our cause. The speakers were informative, and the seminars helped to let you know how important each of us is to support the Auxiliaries in meeting their goals."

"You have an incredible record of volunteering and giving back to your community. You folks are the living example of how to make your communities a rich place to live in."



The Honourable Judith Guichon, Lieutenant Governor



Williams Lake Delegates show team spirit



Fine food to fuel insightful ideas.



Past President Margaret Dawson commends Barrie Lynch for his service as Executive Director



a proud supporter of hospital and health care auxiliaries across our province

One dictionary defines auxiliary as ‘offering or providing help’... but there are other definitions that may be worthy of our consideration. One such definition is ‘constituting a reserve’ – and certainly, knowing they can count on significant funds to be raised by BC’s auxiliaries provides the leaders and managers of BC’s health system with a ‘reserve of cash’, to help purchase items that will make a real difference to patients and residents. Auxilians also provide a ‘reserve of goodwill’, as they share comforting words and make available those little extras that can make all the difference in times of ill health, or worry about a loved one.

But contained within the list of potential meanings, wrapped in parentheses is perhaps the most apt phrase of all: <an auxiliary power plant>. Doesn’t that describe your local auxiliary to a T? Generating

ideas, humming along even when the going is rough, sparking philanthropy – auxiliaries are real engines of change, prime examples of Margaret Mead’s contention: “Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has.” In communities across the province, auxiliaries power all kinds of ventures, and BCAHA is proud to support their endeavours.

Auxilians also provide a
‘reserve of goodwill’



Al Strachan helps bake 100 dozen tarts for Kelowna General Hospital Auxiliary Christmas Bazaar



Lorraine Hansen, LMA Representative, and local leaders break ground for Willingdon Creek Village in Powell River



Fraser Health CEO Dr. Nigel Murray (right) and Mission Mayor Ted Adlem draw the winning tickets in BCAHA's 2013 raffle.

What do Auxiliaries do?



They spring up, and thrive...

In its very first year of operation, the Gabriola Auxiliary for Island Health Care Society grew from 18 to 55 members, served their community in myriad ways, and donated thousands of dollars and more than 5,026 volunteer hours.



They sweeten the journey through the health care system...

Marilyn and Heidi serve up smiles and tasty snacks, one of many ways the Nicola Valley Healthcare Auxiliary serves patients and visitors, including the Coffee Wagon, vending machine, TV service, and their signature Thrift Shop.



They keep things moving....

Richmond Hospital/Healthcare Auxiliary purchased a 25-passenger bus, equipped to transport both wheelchair users and mobile passengers, for Vancouver Coastal Health's Richmond Lions Manor.



They have amazing staying power...

Chrissie Leathley became an Auxiliary volunteer in 1947; now an Auxiliary Life Member, she has more than 77 years of service to her home hospital and community to her credit.



They foster diversity...

Ambo Dhaliwal joined the Evening Auxiliary to the Kamloops Royal Inland Hospital in 1967, just one more way she gives back to her hospital and community – and her community service extends across BC, including such agencies as the Affiliation of Provincial Multicultural Societies.



They engage the next generation...

BCAHA's 2013 Youth Conference in Summerland entertained and engaged students from around the province. As co-organizer Karen Archer said, "Our investment in the young is the future of our healthcare."



They spread generosity across the world...

From Kuala Lumpur to North Vancouver, Peggy Wheeler has been a lifelong volunteer — and for more than 50 years, Lions Gate Hospital Auxiliary has benefited from her time and talents.



They partner with local health care leaders to benefit patients...

At their AGM in March 2013, Langley Memorial Hospital Auxiliary presented a cheque for \$500,000.00 towards their hospital's Maternity Expansion Campaign.

Financial statements

Financial statements and other key statistics

	Operating Fund	Tribute Fund	2013 Total	2012 Total
Current Assets				
Cash	43,224	6,553	49,777	29,367
Investments - GIC	20,000	30,151	50,151	56,651
Accounts receivable	234	-	234	417
GST receivable	4,020	-	4,020	7,304
Prepaid expenses	7,000	-	7,000	10,000
	74,478	36,704	111,182	103,739
Capital Assets				
		-		65
	74,478	36,704	111,182	103,804
Current Liabilities				
Accounts payable	1,176	-	1,176	2,242
Deferred contributions	2,500		2,500	
Fund Balances				
Unrestricted	70,802	-	70,802	69,745
Restricted	-	36,704	36,704	31,817
	70,802	36,704	101,506	101,562
	74,478	36,704	111,182	103,804

By the Numbers

	2012	2013
Member Auxiliaries	86	84
Auxiliaries Reporting	82	83
Adult Members	7,058	7,278
Adult Volunteer Hours	1,297,895	1,626,504
Youth Members	855	883
Youth Volunteer Hours	43,448	52,809
Bursaries to Youth	\$263,193	\$259,350
Funds Donated to Healthcare	\$7,878,637	\$8,859,585
Total funds donated	\$8,114,830	\$9,118,935

Thank you

A warm
thank you
to our donors:

Delta Grand Okanagan

Fairmont Empress Hotel

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Interior Health

Koch Ink

Northern Health

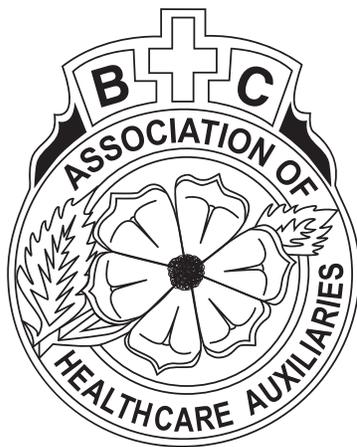
Provincial Health Services

Vancouver Coastal Health

Vancouver Island Health



Margaret Dawson (right) with Donna Lommer of Interior Health



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CARE



COMPASSION



RESPECT